## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: K. J. Hughes et al

Group Art Unit: **IBM** Corporation

Examiner: Intellectual Property Law Dept. IQ0A, Bldg. 040-3 Serial No.:

1701 North Street Filed: Herewith Title: MANAGEMENT OF SUPPORT CENTER Endicott, NY 13760

**CALLS** 

**Assistant Commissioner For Patents** 

Washington, D.C. 20231

Dear Sir:

## INFORMATION DISCLOSURE STATEMENT

It is respectfully requested that the publications identified on the enclosed PTO-1449 Form(s) be considered by the United States Patent and Trademark Office (USPTO) in the subject United States patent application and be made of record herein. A copy of each publication is enclosed.

Respectfully submitted,

Dated: P(w/v,)

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607-429-4119

Arthur J. Šamodovitz

Reg. No. 31,297

## INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)

Docket Number (Optional)	Application Number			
END920030069US1				
Applicant(s)				
K. J. Hughes et al				
Filing Date	Group Art Unit			

				He	erewith		- 40	
				U.S. PATENT DOCUMENT	rs			
*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING IF APPRO	
		6,182,059	1/30/01	A. A. Angotti et al	706	45	5/8/97	
		6,356,633	3/12/02	R. W. Armstrong	379	265	8/19/99	
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				FOREIGN PATENT DOCU	JMENTS			
	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
							YES	NO
				1			*	
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				OTHER DOCUMENTS	(Including Author, Title, D	Data Bartinant B	ass Etc.)	
	Т		· •	OTHER DOCUMENTS	(Including Author, Title, D	ute, Pertinent Po	iges, Etc.)	
EXAMINE	R			DATE CONSIDI	ERED			
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.